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Fridays' Swyx Tip

 A group blog by Mirjam Baumberger in General



Fridays' Swyx Tip #43: Delete System Skins



Entry posted by Tom Wellige August 7, 2020

910 views

From 2009 to 2011 [mirjam baumberger](#) wrote a great blog, the "**Fridays' Swyx Tip**". Every Friday she posted a tip regarding the usage of SwyxWare and connected tools and devices. As the old forum is offline this article series will be restored here again over the time. Please note that some information in this article series might not be valid anymore with current SwyxWare versions.

This blog article was originally posted on 13.08.2010 00:25

Dear Swyx Users

Many Swyx customers are using customized SwyxIt! clients. Web-integration, Queue Visualization or even trouble ticket lookup are integrated in the SwyxIt! soft phone and boost the Swyx users productivity.



But did you know that since SwyxWare Version 6.20 one can set a system default skin, so all users are presented with that particular custom SwyxIt! skin?

Some organization have two or three different skins which can be utilized by their users. Below you find instructions on how to delete the not wanted skins, restricting users to only choose from these custom skins.

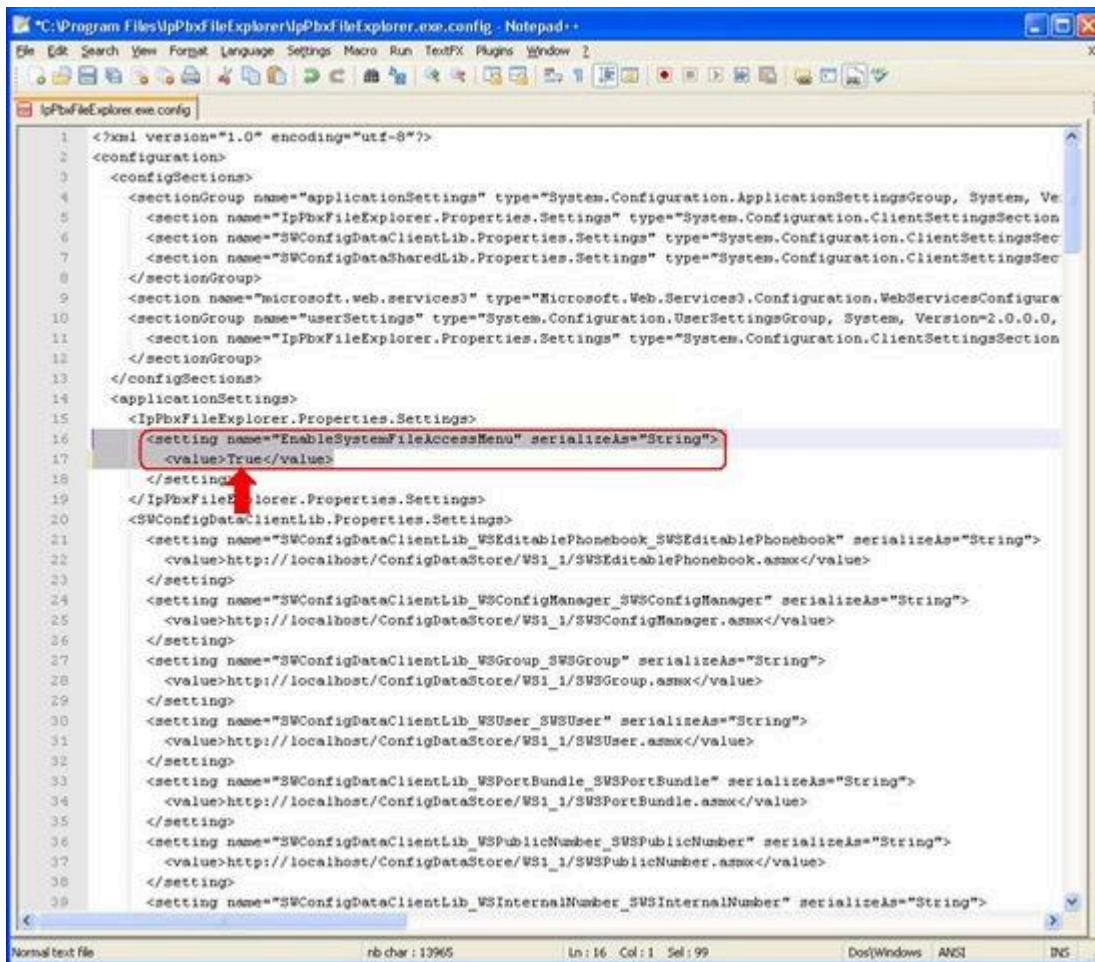
All SwyxWare information is written in to a database and the administrator can access all files via the "IpPBX File Explorer" program. It is also in here, where one can delete not needed skins from the database.

The "IpPBX File Explorer" program can be found on the Swyx DVD in option "Tools".

For security reason, Swyx has restricted access to all System Default files and therefore the Template skins cannot be removed without a small tweak.

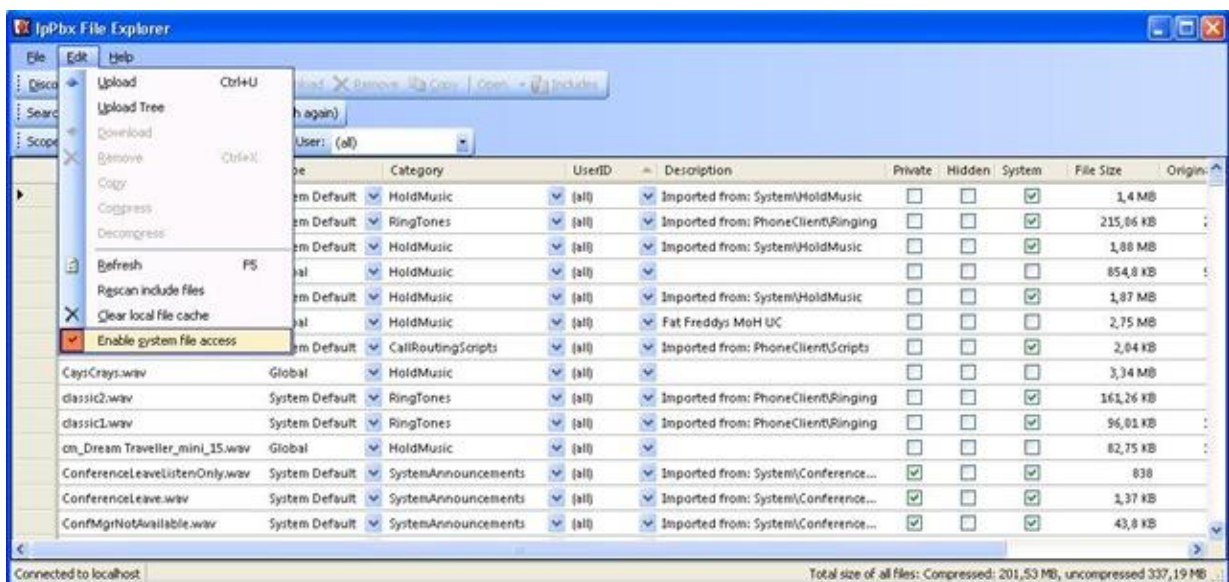
How to get access to the System default files: delete system template skins

1. Edit file IpPbxFileExplorer.exe.config in C:\Program Files\IpPbxFileExplorer and change the value for EnableSystemFileAccessMenu to True.



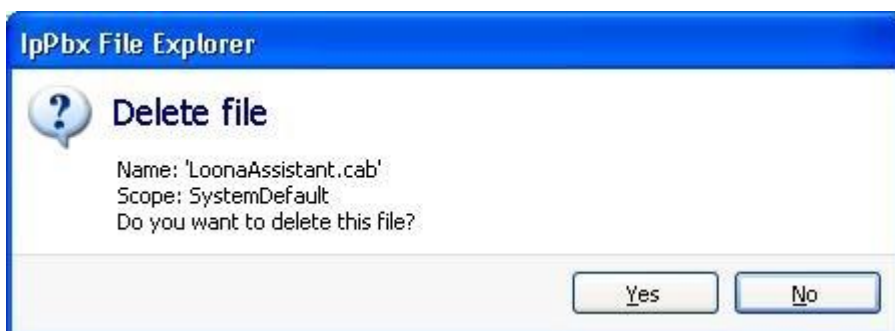
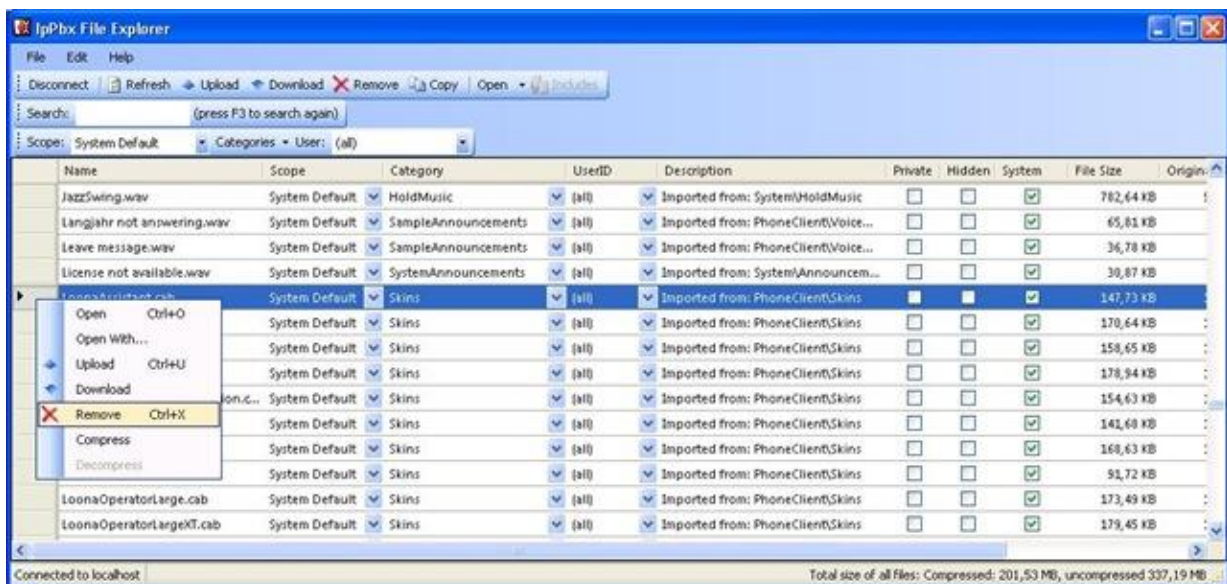
2. Open the program "IpPbx File Explorer" and connect to the Swyx Server

3. In Menu Edit (Tick) "Edit Enable system file access"



4. Now you can select the Skins which are not longer needed and remove and delete them from the database.

IMPORTANT: Always take extra caution when enabling access to all system files!



Have a good weekend and happy Swyxing...

Regards

Mirjam

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